Coverage For: Individual and Family | Plan Type: QHDHP PPO

Administered by Capital Blue Cross<sup>1</sup>

**QHDHP** 

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-216-9741. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-888-428-2566 to request a copy.

	ncare.gov/sbc-glossary of call 1-000-420-2300	
Important Questions		Why This Matters:
What is the overall deductible?	\$3,500 individual / \$7,000 family in-network providers; \$6,000 individual / \$12,000 family out-of-network providers. Deductible applies to all services, including prescription drug, before any copayment or coinsurance are applied.	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>In-network</u> <u>preventive services</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	For in-network providers \$6,000 individual / \$12,000 family; for out-of-network providers \$10,000 individual / \$20,000 family combined out-of-pocket limit for medical and prescription drug.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. For a list of <u>in-network providers</u> , see capbluecross.com or call 1-800-962-2242.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You	u Will Pay	Limits, Exceptions, & Other Important
Medical Event	Services You May Need	In-network Provider (You will pay the least)	Out-of-network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness		30% coinsurance after deductible	
	Specialist visit	20% coinsurance after deductible	30% coinsurance after deductible	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	30% coinsurance after deductible	<u>Deductible</u> does not apply to services at <u>innetwork providers</u> . You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance for Facility Owned Labs, 20% coinsurance for Independent Clinical Labs and 20% coinsurance for tests. 20% coinsurance for outpatient radiology. All coinsurance applies after deductible.	30% coinsurance after deductible	None
	Imaging (CT/PET scans, MRIs)	20% coinsurance after deductible	30% coinsurance after deductible	*See <u>preauthorization</u> schedule attached to your <u>plan</u> document.
treat your illness or	Generic drugs	20% coinsurance after deductible	Not covered	The medical & rx deductible is combined; the deductible must be met before coinsurance applies.
condition. More information about	Preferred brand drugs	20% coinsurance after deductible	Not covered	Retail coinsurance is for a 31-day supply; Mail order coinsurance is for a 90-day
coverage is available by calling	Non-preferred brand drugs	20% coinsurance after deductible	Not covered	supply. For maintenance medications; one 31-day fill plus 2 refills are covered at Retail.
RxBenefits at 800- 334-8134	Specialty drugs	20% coinsurance after deductible	Not covered	Subsequent refills are covered only through Mail Order. Specialty drugs are covered through Accredo.

If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance Acute Care Hospital and 20% coinsurance Ambulatory Surgical Center. All coinsurance applies after deductible.	1311% coincilrance after dedictible	Services at <u>out-of-network</u> ambulatory surgical facilities 30% <u>coinsurance</u> .
	Physician/surgeon fees	20% coinsurance after deductible	30% coinsurance after deductible	*See <u>preauthorization</u> schedule attached to your <u>plan</u> document.

<sup>\*</sup>For more information about preauthorization, see the requirements document at <a href="https://www.capbluecross.com/preauthorization">https://www.capbluecross.com/preauthorization</a>.

Common		What You	u Will Pay	Limits Expentions & Other Important
Medical Event	Services You May Need	In-network Provider (You will pay the least)	Out-of-network Provider (You will pay the most)	Limits, Exceptions, & Other Important Information
If you need	Emergency room care	20% coinsurance after deductible	20% coinsurance after deductible	None
immediate medical attention	Emergency medical transportation	20% coinsurance after deductible	20% coinsurance after deductible	None
attention	<u>Urgent care</u>	20% coinsurance after deductible	30% coinsurance after deductible	None
If you have a	Facility fee (e.g., hospital room)	20% coinsurance after deductible	30% coinsurance after deductible	*See <u>preauthorization</u> schedule attached to your <u>plan</u> document.
hospital stay	Physician/surgeon fees	20% coinsurance after deductible	30% coinsurance after deductible	None
If you need mental health, behavioral health, or	Outpatient services	20% coinsurance after deductible	30% coinsurance after deductible	None
substance abuse services	Inpatient services	20% coinsurance after deductible	30% coinsurance after deductible	None
	Office visits	20% coinsurance after deductible	30% coinsurance after deductible	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance after deductible	30% coinsurance after deductible	Depending on the type of services, a copayment, coinsurance, or deductible may apply.
	Childbirth/delivery facility services	20% coinsurance after deductible	30% coinsurance after deductible	
	Home health care	20% coinsurance after deductible	30% coinsurance after deductible	90 visit limit per benefit period. *See preauthorization schedule attached to your plan document.
	Rehabilitation services	20% coinsurance after deductible	30% coinsurance after deductible	
If you need help recovering or have	Habilitation services	20% coinsurance after deductible	30% coinsurance after deductible	none
other special health needs	Skilled nursing care	20% coinsurance after deductible	30% coinsurance after deductible	100 day limit per benefit period.
	Durable medical equipment	20% coinsurance after deductible	30% coinsurance after deductible	*See <u>preauthorization</u> schedule attached to your <u>plan</u> document.
	Hospice services	20% coinsurance after deductible	30% coinsurance after deductible	None
If your child needs	Children's eye exam	Not covered	Not covered	None
dental or eve care	Children's glasses	Not covered	Not covered	None 4 of

Children's dental check-up Not covered None

\*For more information about preauthorization, see the requirements document at <a href="https://www.capbluecross.com/preauthorization">https://www.capbluecross.com/preauthorization</a>.

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery (unless medically necessary)
- Cosmetic surgery
- Dental care

- Glasses
- · Hearing aids
- · Long-term care

- Routine eye care
- Routine foot care (unless medically necessary)
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care
- · Infertility treatment

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies ls: 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit pennie.com or call 1-844-844-8040.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or Assistance, contact: Capital Blue Cross at 1-800-216-9741 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts <u>(deductibles, copayments)</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$3,500
Specialist copayment	\$0
Hospital (facility) coinsurance	20%
Other coinsurance	20%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

<b>Total Example Cost</b>	\$ 12,700
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# In this example, Peg would pay:

Cost Sharing	
Deductibles	\$3,500
Copayments	\$0
Coinsurance	\$1,700
What isn't covered	
Limits or exclusions	\$70
The total Peg would pay is	\$5,270

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$3,500
Specialist copayment	\$0
Hospital (facility) coinsurance	20%
Other coinsurance	20%

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$ 5,600

# In this example, Joe would pay:

in this example, our would pay.	
Cost Sharing	
Deductibles	\$1,300
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$4,100
The total Joe would pay is	\$5,400

# Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$3,500
Specialist copayment	\$0
Hospital (facility) coinsurance	20%
Other coinsurance	20%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost \$ 2,800
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# In this example, Mia would pay:

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Cost Sharing	
Deductibles	\$2,400
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$10
The total Mia would pay is	\$2,410

The plan would be responsible for the other costs of these EXAMPLE covered services.

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CRC@capbluecross.com

If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW., Room 509F, HHH Building, Washington, D.C. 20201, Toll-free 800.368.1019, 800.537.7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

### Language assistance

To talk to an interpreter in your language at no cost, call 800.962.2242 (TTY: 711).

Para hablar con un intérprete de forma gratuita, llame al 800.962.2242 (TTY: 711).

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Để nói chuyện với thông dịch viên bằng ngôn ngữ của quý vị không phải mất phí, xin gọi 800.962.2242 (TTY: 711).

Для бесплатного разговора с переводчиком на своем языке, позвоните по тел.: 800.962.2242 (ТТҮ: 711).

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무료 전화 통역 서비스 800.962.2242 (TTY: 711).

Per parlare con un interprete nella vostra lingua gratis, chiami 800.962.2242 (TTY: 711)

للتحدث مجانا إلى مترجم للغتك، برجي الاتصال بـ 800.962.2242 (الهاتف النصبي: 711)

Pour parler à un interpréter dans votre langue sans charges, téléphoner à 800.962.2242 (TTY: 711).

Um in Ihrer Sprache gebührenfrei mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 800.962.2242 an (TTY: 711).

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Aby porozmawiac z tłumaczem w jezyku polskim, prosze zadzwonic na numer darmowy telefonu 800.962.2242 (TTY: 711)

Pou pale avèk yon entèprèt nan lang ou grastis, rele nan 800.962.2242 (TTY: 711).

ដើម្បីនិយាយជាមួយអ្នកបកប្រែផ្ទាល់មាត់ជាភាសារបស់អ្នកដោយមិនគិតថ្លៃ សូមហៅទៅកាន់ 800.962.2242 (TTY: 711)

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